

About Us

We are a customized gifting solutions company. Our endeavour is to provide gifting solutions as per your requirement.

CREO is based out of Delhi, with a core team having over 10 years of rich experience in the similar field; we understand the business very well. We know importance of time lines and are well versed with the quality standards.

CREO is a system driven company, whatever be the volume of the order, at CREO we follow the standard checklist to ensure that the gifts are delivered in a reliable manner. In short, we take nothing for granted, all our orders are equally important to us, what matters to us is to supply the products, the way you want them.

At CREO we offer you a wide range of products, our exclusive range covers desktop to leather, bags to handicrafts, trophies to technology based, products based on different price ranges, quantities or for your last minute needs. We believe in innovation, we are not a single product line company, we rather believe in one stop solution.

Contact Us

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Privacy Policy

For us privacy for our valued customer is very important. We strongly believe that the personal information of our customers should not be shared with the third party without the prior consent or request from the customer. Privacy is the right of an individual and at CREO SOLUTIONS the information of the customer such as contact no., email, addresses etc is used only for the internal purpose and not for sale. Your contact information is stored in our database and is only used to contact you during the course of your stay with us for sharing the status of your room bookings with us and then after for announcement of our latest deals and news etc. We at CREO SOLUTIONS condemn the unauthorized reach and misuse and/or disclosure of the personal information of the customer and we have strict guidelines and high security features to prevent the same. Any changes in our 'Privacy Policy' will be posted here on the website. SECURE ONLINE P SECURE ONLINE PAYMENTS

The visitor on our website please take a note that your name, email address and other personal information submitted on our website may be stored with us and may also appear on the website. Like other platforms our server log files also receives general information such as IP address of the visitor, cookie etc. For the financial transactions by credit card CREO SOLUTIONS uses a 3rd party secure payment gateway and the credit card details are 'not stored' with CREO SOLUTIONS, instead the information is securely stored and encrypted with Visa/MasterCard. Smart Cookies Cookies We use 'Cookies' to keep track of your current shopping session to personalize your experience and so that you may retrieve your shopping cart at any time. 'Cookies' are tiny text files which our Website places on your computer's hard drive to store information about your shopping session and to identify your computer.

Return, Refund and Cancellation Policy

After placing the order customer can cancel the order within 1 hour if he/she wish to. And in case of customer request for Refund, it will be processed through same mode within 10 working days. Products once deliver cannot be returned, however, any product with manufacturing defect will be replaced.

Shipping Policy

We usually ship the product within 7 working days after receiving the order and try and deliver them within a week post that.